



DoDEA Data Center

[< Back to the Survey form.](#)

SY 2006-07 Customer Satisfaction Survey

Vicenza HS Results

Response Rates:

- Teachers* 38 (100%)
- Students 268 (92%)
- Parents 116 (40%)

- Double hyphen (--) indicates fewer than 20 responses or that the question was not asked of this group of respondents.
- Shaded cells indicate that the question was not asked of the whole group of respondents.

View Results For:

- [Overall Education Issues](#)
- [Expectations of Students Assessment](#)
- [Technology](#)
- [Student Supports](#)
- [Professional Development](#)
- [Partnerships with Parents/Community](#)

Printing These Reports:

If you wish to print these reports and survey results we suggest you set your print orientation to "landscape" as opposed to "portrait".

Overall Education Issues

	Teachers*	Parents	Students	National Parents
What grade would you give the public schools in the U.S.? (Percent responding A and B):	13 %	31 %	52 %	22 %
What grade would you give your school? (Percent responding A and B):	87 %	66 %	58 %	56 %
For what purpose do you think the DoD schools exist?				
To prepare people to become responsible citizens	74 %		20 %	
To help people become economically self-sufficient	11 %		9 %	
To ensure a basic level of quality among schools	8 %		24 %	
To promote cultural unity among all Americans	0 %		3 %	

To improve social conditions for people	5 %		3 %	
To enhance people's happiness and enrich their lives	3 %		3 %	
To dispel inequities in education among certain schools and certain groups	0 %		38 %	
Which is the primary purpose of the DoD schools—to teach the basic subjects, such as English, mathematics, and sciences, or to provide a balanced education which would involve the basics plus other subjects and co-curricular activities (i.e., art, music, band, sports, etc)?				
Teach the basic subjects	5 %	15 %	21 %	
Provide a balanced education	95 %	84 %	74 %	
Do not know	0 %	2 %	6 %	
Do you consider after school or co-curricular activities (i.e. band, drama, science club, sports, etc.) as important as the academic subjects (i.e., mathematics, reading, art, music), or do you consider them only an addition/supplement to the academic subjects?				
After school or co-curricular activities are as important as the academic subjects	26 %	45 %	50 %	
After school or co-curricular activities are an addition/supplement to the academic subjects	74 %	55 %	37 %	
Do not know	0 %	0 %	13 %	
Which do you think is more important for the schools to do—to prepare students for college or work, or to prepare students for effective/productive citizenship?				
Prepare students for college or work			70 %	
Prepare students for effective/productive citizenship			25 %	
Do not know			6 %	
What do you think are the three biggest problems with which your school must deal?				
Crime/vandalism	0 %	1 %	1 %	1 %
Difficulty getting good teachers/quality teachers	8 %	31 %	10 %	4 %
Fighting/violence/gangs	0 %	1 %	2 %	4 %
Inadequate bus transportation	0 %	0 %	13 %	1 %
Lack of attention/understanding of students by teachers	13 %	16 %	6 %	3 %
Lack of discipline/more control	3 %	7 %	6 %	7 %
Lack of financial support/funding/money	66 %	38 %	59 %	21 %
Lack of protection from physical attack	0 %	2 %	1 %	1 %
Low quality curriculum/standards	5 %	8 %	25 %	1 %
Low pay for teachers	3 %	12 %	5 %	2 %
Need more teachers/not enough help	3 %	8 %	7 %	7 %

Overcrowded schools	5 %	8 %	2 %	16 %
Parents' lack of support/interest in their child's education	42 %	19 %	3 %	6 %
Poor/outdated buildings and grounds	42 %	21 %	11 %	1 %
Poor lunch program	13 %	29 %	43 %	
Students' lack of respect from teachers	5 %	9 %	11 %	2 %
Teachers' lack of respect from students	11 %	9 %	8 %	
Use of drugs/alcohol	3 %	7 %	13 %	7 %
Other	63 %	47 %	45 %	
No problem	3 %	6 %	2 %	
Do not know	3 %	3 %	7 %	
Areas that should receive more attention or less attention in your school?				
Drug and alcohol abuse				
More Attention	66 %	67 %	51 %	
Less Attention	34 %	33 %	49 %	
Racial and ethnic understanding/tolerance				
More Attention	63 %	58 %	51 %	
Less Attention	37 %	42 %	49 %	
Environmental issues, such as global warming, habitat destruction, etc.				
More Attention	87 %	56 %	53 %	
Less Attention	13 %	44 %	47 %	
One of the DoD schools' main goals is for all students to meet or exceed challenging academic standards. Grade how well your child's school is meeting this goal right now. (Percent responding A and B)		75 %		
Of the following possibilities, which one do you think offers the most promise for improving your child's school?				
Rigorous academic standards		21 %		
Qualified, competent teachers		48 %		
Elimination of social promotion		11 %		
Reduced class size		5 %		
Full-time counselors in all schools		1 %		
Tough discipline policies		4 %		
None of the above		9 %		

top ^

Expectations of Students

	Teachers*	Parents	Students	National Parents
In your opinion, do all students have the ability to reach a high level of learning or do only some have the ability to reach a high level of learning?				
All have ability to reach a high level of learning	58 %			
Only some have the ability to reach a high level of learning	34 %			
Do not know	8 %			
Who has the greatest effect on a student's level of achievement in school—the student, the student's teachers, or the student's parents?				
Students	42 %		58 %	
Teachers	13 %		15 %	
Parents	45 %		15 %	
Do not know	0 %		12 %	

top ^

Assessment

	Teachers*	Parents	Students	National Parents
In your opinion, is there too much emphasis on achievement testing in your school, not enough emphasis on testing, or about the right amount?				
Too much emphasis	55 %	36 %		45 %
Not enough emphasis	5 %	6 %		17 %
About the right amount	37 %	47 %		37 %
Do not know	3 %	10 %		1 %
In your opinion, should the primary use of tests be to determine how much students have learned or to determine the kind of instruction they need in the future?				
Determine how much students have learned	24 %			
Determine the kind of instruction	66 %			
Do not know	11 %			

Which one of these do you think is the best way to measure students academic achievement—with a single standardized test, by a combination of both standardized and teacher-designed tests, or by portfolios of students' work and other demonstrations of academic competence?				
Single standardized test	5 %			
Combination of both standardized and teacher-designed tests	42 %			
Portfolios of students' work and other demonstrations	50 %			
Do not know	3 %			
Do you think it is better to use test scores, or your class work and homework to judge your school success?				
Test Scores			25 %	
Class work and homework			68 %	
Do not know			7 %	

top ^

Technology

	Teachers*	Parents	Students	National Parents
Does your school use computer technology for instructing students a great deal, a fair amount, not much, or not at all?				
Great deal	66 %	29 %	25 %	
Fair amount	34 %	59 %	44 %	
Not much	0 %	12 %	29 %	
Not at all	0 %	0 %	1 %	
In your opinion, has the use of computer technology improved the quality of instruction in your school?				
Yes	82 %	68 %	38 %	
No	16 %	16 %	31 %	
Do not know	3 %	16 %	31 %	
Do you think your school should or should not invest more in computer technology for instructional purposes?				
Should invest more	74 %			
Should not invest more	16 %			

Do not know	11 %			
-------------	------	--	--	--

top ^

Student Supports

	Teachers*	Parents	Students	National Parents
Student within the DoD schools transfer quite regularly. Grade how effectively your school welcomes new students into the school. (Percent responding A and B)	84 %	71 %	65 %	
How helpful is most of your homework?				
Very Helpful			26 %	
Somewhat Helpful			60 %	
Not Very Helpful			13 %	
Please grade your child's high school counseling services concerning students' future plans. (Percent responding A and B)		50 %	47 %	
Please mark the co-curricular programs that you have participated in this school year:				
Athletic team/clubs			65 %	
Academic club			4 %	
Band/Orchestra			11 %	
Career-oriented clubs			3 %	
Cheerleading			11 %	
Choir/choral group			4 %	
Debate/speech			1 %	
Drama/theater			10 %	
Honor Societies			15 %	
Language clubs			3 %	
School publications			8 %	
Service/volunteer groups			23 %	
Student council/government			23 %	
None			13 %	
Other			16 %	

top ^

Professional Development

	Teachers*	Parents	Students	National Parents
Which of the following professional development opportunities do you think would provide the most professional growth?				
Alternative scheduling	8 %			
Developing in-depth content knowledge	29 %			
Integrating Curriculum	24 %			
Integrating Technology	39 %			
Leading focused school improvement for high academic achievement	3 %			
Learning/using instructional models	16 %			
Pursuing job-embedded professional development to meet SIP goals	16 %			
Using classroom and school data for decision making	11 %			
Different models of authentic classroom assessment	24 %			
Using powerful instructional strategies/practices	16 %			
Performance standards to plan/drive instruction	5 %			

top ^

Partnerships with Parents/Community

	Teachers*	Parents	Students	National Parents
DoD Schools are working to open the lines of communication with parents and community member. (Percent rated "Very Effective")				
School newsletters	50 %	66 %		
School open houses	24 %	48 %		
Schools news hotlines	24 %	30 %		
Neighborhood discussion groups	18 %	13 %		
Town hall meetings	11 %	20 %		
Internet chat rooms set up by local schools	5 %	12 %		
Monthly parent orientations	13 %	19 %		

School visits by parents	32 %	53 %		
Your child's school is striving to form stronger partnerships between parents, the community, and the schools to improve student achievement. Grade how well your child's school is meeting this goal right now. (Percent responding A and B)		59 %		

CSS Reports Footnotes:

- * Teachers include certified teachers only.
- National Parent data are from the 2006 Phi Delta Kappa/Gallup Poll of the Public's Attitudes Toward the Public Schools.
- National comparisons for students and teachers are not available.
- Double hyphen (--) indicates fewer than 20 responses or that the question was not asked of this group of respondents.
- Shaded cells indicate that the question was not asked of the whole group of respondents.

[top ^](#)

DoDEA: Teaching the children of America's military families worldwide.

[DoDEA Home](#) | [No Fear Act](#) | [FOIA](#) | [Privacy Policy](#) | [Site Tools](#) | [Offices](#)